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Dear Valued Customer,

We are writing to inform you of an upcoming change to our freight policy. Effective April 1, 2026, the minimum order required to qualify for free freight will increase to \$500.

This decision came only after we received immediate increases from multiple shipping partners, due to the recent dramatic fuel price increases. We understand this change may require some adjustment, and we sincerely appreciate your understanding. Our focus remains on providing reliable service, competitive pricing, and quality products—supported by the personalized, one-on-one attention of our experienced, long-tenured team. This step helps us continue delivering the level of service and care you've come to expect from us.

If you have any questions or would like assistance planning future orders, please don't hesitate to reach out to our team. We are eager to help in any way possible.

Sincerely,

John Snyder Tool

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